



This Towing Service Agreement is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_ between Sky Towing and Recovery and \_\_\_\_\_ (Customer) whose address is \_\_\_\_\_ for the provision of motor vehicle towing services at Customer's parking facility.

For valuable consideration, the receipt of which is hereby acknowledged, Provider shall be Customer's exclusive towing service provider for a period of a term of one (1) year from the date hereof and will automatically renew annually.

Provider shall cause to be installed on or about the Customer's vehicle parking area the appropriate signage in accordance with local and state rules and regulations governing the towing of motor vehicles. The signage shall be the property of Provider and shall be removed upon termination of this Agreement.

This Towing Service Agreement ("Agreement") shall automatically renew for a period of one (1) year unless either party shall give 30 day written notice of termination to the other party.

Customer hereby grants Provider the right to enter on or about Customer's parking facility located at \_\_\_\_\_ To provide towing Services pursuant to this Agreement. Towing services shall be authorized 24 hours daily, 7 days a week.

Customer shall call Provider at 904-321-3422 when it desires to have a vehicle towed.

Provider agrees to transport any vehicles towed from Customer's property to Provider's storage site located at:

**1683B S 8<sup>th</sup> Street, Fernandina Beach, FL 32034**

Customer agrees that a fee in the maximum amount allowable by law shall be charged to the towed vehicle's owner for the provision of the vehicle towing service.

Provider agrees to indemnify and hold Customer harmless for any liability, including reasonable attorney's fees, as it results from the provision of its vehicle towing service unless such liability is caused by the negligence of the Customer.

Customer and Provider have read and agree to comply with all provisions of state and local law as they relate to vehicle towing including § 715.07, Fla. Stat. (2006) and Chapter 804, Part 13 of the Jacksonville Ordinance Code regulating towing on private property.

Contract is transferable in event that Sky Towing and Recovery is sold to a new owner. Contract will remain in effect with the new owner.

Sky Towing and Recovery can utilize subcontracted trucks and/or drivers if needed to service your contract.

Client Name: (Print) \_\_\_\_\_ By: (Print) \_\_\_\_\_

Sky Towing and Recovery

Client Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Names of Authorized

Representatives: \_\_\_\_\_

## **Additional Information**

Property Category- please circle the type that applies most to your property type

Apartment	1
Duplex/Quadplex	2
Strip Mall/Business	3
Restaurant/Club/Bar	4
Rental/Residence Home	5
Hotel/Motel	6
Gas Station/Convenience Store	7
Condo	8
Mobile Home Park	9
Church	10
Marina/Parking Lot/Garage	11
HOA	12

Property Management Company/Owner- (name and contact info)

Previous Towing Service Provider-

Number of signs to be added and/or removed-

Location of signage and special instructions-



# Professional Towing and Recovery Logistics

We are dedicated to the core principals of partnership, service, and professionalism. We follow through on our promise to uphold these principals by dedicating ourselves to the following....

## Operating as a valued partner:

- We are unique because we assign a Customer Relations Manager (CRM) to each of our clients. A member of our CRM team will follow-up with you on a regular basis to make sure you're satisfied with the quality of our service.
- We are involved in the community. We are members of The Chamber of Commerce, The First Coast Apartment Association, North East Community Association Managers, Compliance Depot, The Professional Women's Council, and The Transportation Club of Jacksonville.

## We make it easy for our customers:

- We provide coverage throughout the entire Jacksonville area and into its neighboring counties providing the convenience of one towing provider for all of your towing needs.
- Our free service includes signs, sign installation and removal, warning stickers, tow tickets, and resident parking decals.
- Big or small, we tow it all! We are capable of towing cars, trucks, vans, RVs, tractor trailers, buses, dump trucks and construction equipment.

## Industry leading professionalism:

- Our staff is safety conscious, well trained, and polite. We arrive promptly, in uniform, with a pleasant attitude and a desire to help.
- We have a commitment to rigorous technical training guarantees the highest level of expertise whether it's a service call or a complicated recovery job.

We are excited about the opportunity to partner with you by providing assistance for all of your towing needs. You can count on us for fast, reliable, professional services that are attentive to the specific needs of your enterprise. We conduct ourselves with uncompromising integrity and strictly adhere to all law abiding tow practices.

In this welcome package you will find information about:

- When and what you can legally tow
- Procedures to lawfully remove a vehicle from your property
- Warning/Tow Tickets and instructions
- Authorization to Remove Existing Signage
- A copy of your Service Agreement

We hope you will find this information helpful, and we look forward to exceeding your expectations with our towing service and our client relationship team.

We are here to serve you, please give us a call any time! We are on call 24 hours a day, 7 days a week.

## **When and What You Can Tow**

With your pre-approval, a vehicle on your property can be towed for any of the following reasons:

- Illegally parked
- Flat tire(s)
- Not a customer/tenant
- Interfering with your business
- Broken down/not operable
- Stolen
- Abandoned
- Out of date registration
- Left by an evicted tenant

### **To ensure lawful removal of a vehicle from your property:**

Call us at (904) 321-3422

We will gather pertinent information from you concerning the vehicle (color, make, model, license plate number, and location on your property)

Before you tow a vehicle, you may wish to place a warning ticket on the vehicle. These tickets are included in our welcome packet. We are happy to supply you with additional tickets free of charge.

### **Warning/Tow Tickets:**

If you fill out the tow ticket, please include the following information:

- Check the appropriate violation box
- Notate the location of the vehicle
- Date, time, and the specific person who ticketed the vehicle
- Property where the vehicle is located
- License plate number, state, and expiration date
- Desired tow date
- One of the representatives designated in the tow agreement must sign in the designated area